

March 2010

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Message from the Executive Director



Dear members,

Welcome to the March issue of *PEPTalk*, NZAPEP's monthly newsletter.

This past month has proven to be extremely busy for all members of the NZAPEP Board with representing NZAPEP at meetings and also having to contend with their own institutional needs at the same time.

NZAPEP met the new Minister for Tertiary Education, Hon Steven Joyce for the first time on Thursday 4 March and we were impressed with his knowledge of the sector and the issues facing it. We will now wait to see what the Budget on 20 May holds for the private sector.

NZAPEP will be bringing an analysis of the Budget to members as soon as Budget is delivered. We are hoping that it will bring good news for the PTE sector and that some recognition is given to the lobbying that NZAPEP has been doing on member's behalf over the past year.

NZAPEP has already held the first regional meetings for 2010 and these have been very well attended. We are indebted not only to those who organise them and to those who allow us the use of their premises but also to the commitment from Ako Aotearoa, TEC and NZQA who endeavour to have someone present at every forum. We are also indebted to our sponsors Ako Aotearoa, Office Max, Cengage Learning and Illusive Edge whose generous support enables us to organise these events at no cost to attendees.

Arrangements are proceeding at a fast pace for Conference 2010 and you should be planning now to make the time available to attend. It is at Conference where you will not only hear the latest updates from government officials on policy but you will also have the opportunity to talk to them and participate in optional in-depth workshops the day following Conference. Conference registrations will open next week and you will be sent separate advice on registering. Once again the numbers at Conference will be capped so you will need to register early. Accommodation will be available at good rates at the Grand Chancellor Hotel, Christchurch, the Conference venue.

Members must be aware of the content of the new tertiary education strategy, how it applies to PTEs and to the message that the Government is focussing on quality education with

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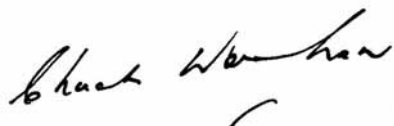


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definite outcomes that lead to employment or further higher education. There has been no shortage of the message that poor performers will lose funding and that good performers will be rewarded.

In the meantime we are open to your E-Mails, phone call and suggestions and look forward to continuing working with and for you, our members in 2010.

Regards



Chuck Wareham
Executive Director

NZAPEP Board News

The first meeting of the NZAPEP Board was held in Wellington on Tuesday 16 February 2010.

At this meeting the Board members considered their allocated Portfolios and how these will be managed to ensure that various areas of the Annual Plan are covered and completed.

In addition the Board received an update on NZQA activities in 2010 by Tim Fowler, Deputy Chief Executive, NZQA. The Board also listened to a presentation on a proposal that may benefit both NZAPEP members and their students. This has been set for further consideration by the Board at its next meeting.

Reports were received on the Survey that had been undertaken on Forums, Conference and Workshops and the Board were impressed by the large and informative response to this survey.

It was noted that Conference, which is to be held in Christchurch is already attracting attention from Sponsors and delegates and even though Conference Registrations will not open till next week the Hotel Grand Chancellor has already received 40 bookings or rooms.

Two other proposals were received by the Board. One the Board considered had merit they was outside the core business of NZAPEP and also would not have been directly of benefit to either members or their students. The other proposal will be deal with separately by the Board sub-committee.

Meeting dates for 2010 are:

- Wednesday 7 April 2010
- Wednesday 16 June 2010
- Wednesday 11 August 2010
- Tuesday 7 September 2010
- Wednesday 20 October 2010
- Wednesday 1 December 2010

Meeting with Minister for Tertiary Education, Hon. Steven Joyce

Representatives from NZAPEP held their first meeting with the new Minister on Thursday 4 March 2010.

The meeting was attended by:

Edwige Fava	President
Dr Mike Roberts	Vice President
Karl Yates	Vice President
Chuck Wareham	Executive Director

This first meeting was very cordial and positive and NZAPEP touched on many issues under the heading "Constraints to the private sector" with a focus on two key issues:

- Over provision - the 103% issue
- Fees Cost Course Maxima
-

All our issues were covered in briefing papers supplied to the Minister.



Pictured (left to right)

Dr Mike Roberts, Mrs Edwige Fava, Hon Steven Joyce, Chuck Wareham and Karl Yates

Hon. Steven Joyce has only had the Tertiary Education Portfolio for around one month and by his own admission is still getting his head around key issues.

He is by necessity of timing focused on Budget issues and, as expected, advised there will be no new funding for tertiary education. He talked about the new Tertiary Education Strategy and the focus on performance in tertiary education.

As the Minister is relatively new in the role there was not the opportunity or time for detailed policy discussions, but it was clear that the Budget will herald some changes. It was also clear that the Minister is analytical and coming to considered conclusions.

We look forward to further meetings with an obviously pragmatic Minister who understands private enterprise.

TEC Peak Bodies Meeting 18 February 2010

The following notes have already been distributed to NZAPEP members:

NZAPEP was represented at the Peak Bodies meeting with TEC on Thursday 18 February by Karl Yates, Vice President, Edwige Fava, President and Cyril Shaw.

Discussion covered a number of issues and the following is a synopsis of what took place:

New Minister for Tertiary Education. Hon. Steven Joyce.

- Sudden appointment and largely unexpected.
- Due to priorities/workload in the Secondary Portfolio.
- Initial comment is that he is quick, sharp, interested and decisive
- Receives advice but makes own decisions.
- Has a business perspective
- Youth Guarantee has stayed with Minister Tolley.

Over-delivery remains on the table, with on-going discussions. A difficult issue with some progress expected for 2011 plans. Further announcements are due soon

Publishing of TEO performance information.

This will occur in 2010. The 4 measures detailed in the proposal paper of November 2009 are broadly the basis of publication although the calculation for qualification completion is likely to change.

Trial based on 2008 data using new measures is likely to be circulated for comment in April. 2009 data using April 2010 SDR data is likely to come out in July for checking and eventually for publication.

This is the opportunity to check data before publication will occur.

2010 contracted outcomes are different to proposed measures so change will be progressive to get consistency across all subsectors. Any variation between new and old measures should be to the benefit of the provider.

Performance based funding.

This is a reality now.

Foundation Learning and a few SAC providers were affected in 2009 round, but performance based funding will be enforced across SAC funding for PTEs in the 2010 funding round and progressively for other subsectors. An equitable position is expected.

The Foundation Learning situation is well known but some SAC funded providers were affected; some by a late change in occupancy rules and others through poor performance against contractual outcomes. This resulted in loss of part or all funding for the 2010 education year for some providers.

TEC Service Centre Performance

Discussion around peak workloads of phone and email communication, evening out workload peaks, staff training, and resolution of provider issues. This has been on-going.

- Survey where direct feedback can be given. Satisfied or disgruntled. (Due next month)
- A new escalation process is on the TEC website now, for issues that are not being resolved <http://www.tec.govt.nz/About-us/Who-we-are/Service-Centre/Complaints/> or go to home page www.tec.govt.nz, click on "About Us" "Who We Are", "Service Centre", "Concerns" It sends an email to the service centre with an appropriate subject line requesting escalation.

We trust this should improve direct communication to resolve problems, but as always let us know if problems are still not being resolved. However we are hopeful. The on-going recognition of the problem and the willingness to work on this issue is encouraging.

Planning for 2010 investment plan round.

This year there will be fewer providers plans to process (around 320) due to multi-year plans.

The technical website issues are resolved and with less plans a smoother process is foreseen.

Time frames and time lines are expected to be similar to 2010.

It is hoped to be able to give more 3 year plans to PTEs.

The new TEC website was discussed with a wider demonstration planned for the next meeting. If help is required, the Service Centre staff are well trained in navigation of the new site.

Disappointment was expressed that the funding guide still does not have a full printable version for an overview of the funding mechanisms. PTEs are responsible to know the rules under which we operate and to get all the rules in one place is a requirement. This will be looked into further. The website will remain the current version.

FLP funding was discussed. Providers were due for the final payment on Monday 15-2-2010, and this was not received by many with a very late email notification being received.

TEC discussion / comments:

- Apologies for the late notice
- Very high underperformance overall FLP
- If full payment was due on a contract it was paid on due date.
- From here there will be issues to be dealt with by individual projects
- TEC have been generous in interpretation
- Further payments due by early next week.
- It was not an anticipated issue.
- Individual providers who are concerned need to contact the Service Centre.

Notes from previous minutes

- Discussion re ITO conflict. Where evidence can be given concerns are being taken to ITOs and TEC. Numerous concerns were expressed but the ITOs were mostly operating within the rules although the rules inherently put providers and ITOs in conflict at times. Lobbying on these concerns is on-going.
- New TES is now released. PTEs position and role is clear
- Ongoing discussion re TOP funding and MSD. What does the future hold?

Letters to the Editor

NZAPEP welcomes letters to the editor and comment on articles. These should be addressed to PEPTalk at: exec@nzapep.co.nz

NZAPEP reserves the right to not print, or to abridge any letter. However comments and opinions are always welcome, as is news about NZAPEP members.

Tertiary Teaching Excellence Awards 2010

PTEs are reminded that the closing date for nominations for the Tertiary Teaching Excellence Awards is 31 March 2010.

All nominations are judged on the basis of the portfolio that is submitted with the nomination form. The awards are based on the premise that excellent teachers have commitment to their subject, knowledge, enthusiasm and the ability to stimulate students' thought and interest.

Nominees' portfolios will show that they are organised and well prepared, and above all, student-focused and committed to advancing understanding of the subject they teach, and to life long learning.

The selection process is undertaken by a Tertiary Teaching Awards Committee, appointed by the Minister for Tertiary Education. This process is supported by the New Zealand Qualifications Authority.

In order to meet the aspiration that the awards to be as inclusive as possible, from 2010 a new category of award has been added to recognise the contribution of tertiary teachers in a kaupapa Māori context. There are separate criteria for this second category of awards. The total number of awards has been expanded to up to twelve with a minimum of two (2) awards being reserved in this new category.

All awardees are eligible for the Supreme Award, the Prime Minister's Award of \$30,000. Other awardees will receive \$20,000.

The link to the official site is: <http://ako.aotearoa.ac.nz/ako-aotearoa/ako-aotearoa/resources/pages/tertiary-teaching-excellence-awards> where links to the following documents will be found:

- [2010 Nomination Form](#)
- [2010 Criteria and Guidelines](#)
- [2010 Teaching History form](#)
- [Application FAQ's](#)

Regional Forums

Nearly 250 people have attended the first round of regional forums in Dunedin, Wellington, Palmerston North, Hamilton and Auckland.

Attendance at the Wellington and Palmerston North forums were larger than at previous forums and at Dunedin it was heartening to see so many provider representatives, especially those who had travelled a great distance to be present.

The Auckland attendance was the biggest of any regional forum to date with 101 people attending, even though some were not able to get there due to problems with Auckland's extensive motorway system.

Thanks to all the organisations that provided venues and congratulations the South Pacific School of Natural Therapies in Auckland for gaining their degree approval and accreditation.

The next rounds of forums are scheduled for July and will be held subject to suitable venues being available:

If you have a venue available for a regional forum please contact Keith Heathcote at keith@nzapep.co.nz.

Catering to all Tastes

The portability and recognition of City & Guilds qualifications means they can be easily adopted across the global corporate hospitality sector.

Despite the gloomy headlines, people around the world are still planning holidays and eating out. According to the World Tourism Organization, there were 880 million tourists last year, and it is anticipated that there is a growth in international tourist arrivals of between 3% and 4% in 2010.

Just as well then that students worldwide are signing up for hospitality industry training with City & Guilds International Vocational Qualifications (IVQs). **There are four IVQs: Food Preparation and Culinary Arts, Food and Beverage Service, Reception Operations and Services, and Accommodation Operations and Services.** Between them, they cover almost every hotel or restaurant job imaginable.

A successful career in hospitality and catering is built on expert skills and knowledge. City & Guilds works with employers and industry bodies around the world to ensure that qualifications are up to date and meet the specific requirements of this fast-moving, competitive industry. From receptionists and housekeepers to chefs and baristas, City & Guilds offer a full suite of International Vocational Qualifications (IVQs) in hospitality and catering. They not only measure a trainee's knowledge but also demonstrate that the individual can apply this in a work context.

City & Guilds is a global organisation qualifying 1.8 million learners across the world each year. With more than 130 years of experience, City & Guilds vocational qualifications are recognised by employers in more than 100 countries worldwide as setting the standard for workplace skills.

Whatever 2010 brings, the hospitality industry shows little sign of taking a break. Worldwide, the demands of hoteliers and restaurateurs for a skilled, flexible workforce are on the increase. It is the hundreds of thousands of City & Guilds qualified learners who are meeting that demand.

Interested?

If you want to become an approved City & Guilds centre or for more information on offering our suite of qualifications, please email to singapore@cityandguilds.com

Notes:

City & Guilds (www.cityandguilds.com) is the UK's leading authority in vocational education and training.

The Qualifications and Credit Framework - The QCF is the new way of recognising achievement - through the award of credit for units and qualifications - across England, Wales and Northern Ireland.

City & Guilds was the first awarding organisation to be given official approval by Ofqual to implement QCF qualifications. To find out more about QCF, please visit <http://www.cityandguilds.com/qcf.html>



NZ College Launches Snowsports Management Course

Leading NZ College Launches First Snowsports Business Management Course In Southern Hemisphere

Leading education institution Queenstown Resort College has launched the first Snowsports Business Management course in the Southern Hemisphere.

The award-winning college is now offering New Zealand's only Diploma of Adventure Tourism Management specialising in snowsports management, aimed at producing graduates who are not only passionate about the industry but who have strong business skills.

Graduates of the two-year course will have a solid understanding of the day-to-day operations and seasonality of a ski resort and will be equipped with the skills and qualifications to progress in career pathways in a competitive, challenging and exciting global industry.

QRC CEO Charlie Phillips said the diploma was being offered in partnership with NZSki Ltd, the company that operates Coronet Peak, The Remarkables and Mt Hutt ski areas.

"It's a great partnership because as part of this tertiary qualification, they'll be offering guaranteed winter seasonal placements to students who successfully apply for the course," he said.

"NZSki has identified that it needs to employ skilled and trained middle to senior managers, and by partnering with us on this course they'll hopefully end up with students who are their future leaders."

Mr Phillips said QRC had been working towards offering this diploma specialization for the past two years.

The first students will start this winter, doing their internship with NZSki from June before heading into campus-based learning.

Further intakes will be taken on in October 2010 and January 2011 and each student will complete 900 hours of placement with NZSki, over two seasonal placements.

NZSki Ltd CEO James Coddington said the company was proud to be working with QRC.

"We take the responsibility of professional development very seriously and have created a programme that will create an environment of fun, accomplishment and personal growth," he said.

"We're looking for employees who are passionate about the snowsports industry and who are committed to delivering exceptional customer service and demonstrating inspiring leadership throughout their career."

Mr Phillips said the course was expected to attract students from around New Zealand, Australia and further afield.

"We'll take up to 24 students on any one intake and as I know of only one other similar course in the world, we're anticipating strong demand.

"Not only are there the value-added benefits of free ski passes and uniforms to students on this course, but they'll be able to apply for work and travel visas as QRC students that will enable them to apply for seasonal employment at North American ski resorts when they've finished their diploma.

"If they want to take their learning further, they can take their diploma to degree level thanks to QRC's partnerships with the International College of Management in Sydney or Thompson Rivers University in Canada."



NZQA PTE Forum Notes

The following notes have already been distributed to NZAPEP members:

NZAPEP was represented at the NZQA PTE Forum held on 17 February by Edwige Fava, President, Dr Mike Roberts, Vice President and Christine Clark, Board Member.

Matters discussed included

Framework:

1. There is good progress on the New Zealand Qualifications (Not NQF) development.
2. NZQA are developing a pre-development approval process to assist those PTEs looking at applying for Qualification accreditation.
3. NZQA are also working on definition clarification

It was discussed that PTEs are concerned with the changes to qualifications and that more communication from NZQA was required.

The proliferation of qualifications will be gone by end of 2010 with TEC having some input into the process.

Quality Assurance:

1. There is a lot of emphasis on EER, however PTEs must remember that QA is a whole package.
2. Of primary importance is self assessment and EER teams need to see excellent self assessment and awareness of what the organisation is doing internally and externally.
3. It is too early to say if there are any major trends emerging from the EERs completed to date. NZAPEP suggested that this be a natural part of the process of internal review conducted by NZQA.
4. NZAPEP initiated discussion that during the review process it is necessary to look at existing qualifications offered. It was felt that the criteria and requirements of changing a current programme would deter this. NZQA will look at this.
5. There are 8 lead evaluators and 40 pool evaluators available with more being trained. There are 210 EERs planned for 2010 with 56 having been completed since inception.
6. Self assessment requires benchmarking against other PTEs – it was pointed out by NZAPEP that this is an unfair requirement as information is not available. NZQA wish to know how the individual is 'stacking up' in the sector – how does the PTE measure this? The PTE must take all reasonable steps to assess this criteria.
7. EER reports are on line for all to see; these clearly state the confidence level that NZQA has about provision. Those organisations with low or no confidence ratings will be 'managed' through a rigorous process.
8. EER for Polytechnics starts at the end of April.
9. EER fees have doubled and it has already been indicated that in April that these will increase again.
10. NZAPEP asked what the process was if a provider had a problem with a pool evaluator. The provider is able to decline this person's services by talking with the lead evaluator. Should a problem occur during the EER the provider is to immediately voice their concern to the lead evaluator and should not leave this until the report has been written.

Accreditation and Course Approvals:

1. Online application for many processes is now available.
2. Automated emails to the provider will inform the provider of progress of applications.
3. Providers must apply for the code required to access this facility.
4. NZAPEP asked what the process was if the provider felt that the process was 'stuck'. There was no clear answer to this other than phone NZQA.



Review of Student Fee Protection Policy:

1. Ernst and Young have been contracted to investigate the current processes.
2. NZQA want to know what is working and what other suggestions are available.

Risk Management:

1. Currently NZQA has a number of PTEs it is in the process of de-registering. Some of these are voluntary, however some have required statutory intervention.
2. NZQA made it very clear that it will not tolerate sub-standard / fraudulent provision.
3. NZQA has worked closely with NZ Immigration to change visa requirements helping to prevent 'Waka Jumping' and this has been very successful.

T.E.C.:

1. James Turner stressed how very 'onto' it the new Minister is. He is constantly asking for reports and seems to be very aware of the tertiary sector. NZQA agreed with this statement.
2. It was stressed how provision will reflect the TES – under 25 years of age a priority as is numeracy/literacy and Pasifika/Maori provision.
3. Hobby' courses will be looked at.

Business Sector NQF:

1. Reviewing registration criteria for U/S - A consultation process will begin at the end of February with the intention of being published in June.
2. The grades of Excellent, Merit and Achieved will be available for U/S – ITOs and SSB have been contacted regarding this and many believe it is a good idea. U/S will clearly show grades.
3. U/S will change in format with the term Element changing to Outcome and Special notes will change to Explanatory Notes. U/S will have more explanation of 'good assessment' guides.

NQF/ Moderation:

1. Most level 1 unit standards will be removed from the framework and replaced by achievement standards.
2. There will be a 'run out time' published against the unit standard name, however those not in use will be removed by the end of this year and those within qualifications will be removed within three years.
3. Providers must be aware of the grading attached to A/S and of their place within the curriculum system.
4. NZAPEP asked if NZQA had thought of how they could make this transition easier for PTEs – answer 'no' however they would like to hear from the sector regarding this.
5. NZAPEP asked how PTEs can access A/S – did we need to apply – answer no. PTEs already have accreditation to deliver A/S in the areas of their current accreditation, however PTEs are not able to 'see' this as it is held by MOE. It would be an easy task to align both the U/S and A/S accreditation but the sector needs to ask for this.
6. Numeracy/literacy u/s will be available next month. These are based on the progression headings. These can be used by the provider to replace some of the maths U/S that are to be removed.

Seeking Submissions

The Department of Labour is seeking public submissions for the review of the personal grievance system established under the Employment Relations Act 2000, and for the Review of Part 6A of the Employment Relations Act 2000 ([Continuity of employment if employees' work affected by restructuring](#)).

To find out more visit <http://www.dol.govt.nz/consultation/personal%2Dgrievance> and <http://www.dol.govt.nz/consultation/tor-review-part6a/review-consultation.asp>

Submissions on the review of Part 6A close on 15 March, while the closing date for submissions on the review of the personal grievance system is 31 March

Contact Details for the 2010 NZAPEP Board

Name	Office	Areas of Representation	Address Details	Contact details
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Correspondence to Members

- 9 February 2010 - E-News - 9 February 2010
- 12 February 2010 - NZ Vocational Education and Training Research Forum 2010 - Registrations open
- 15 February 2010 - TEO Self-Service
- 16 February 2010 - URGENT - FLP Payments
- 21 February 2010 - Notes from Peak Bodies Meeting with TEC 18-2-2009
- 21 February 2010 - Literacy and Numeracy for Adults Assessment Tool Sector Reference Group
- 22 February 2010 - FLP Funding
- 23 February 2010 - Report on NZQA PTE Forum held on February 17th 2010.
- 23 February 2010 - E-News - 23 February 2010
- 23 February 2010 - NZQA Review Summaries - January 2010
- 23 February 2010 - New Occasional Papers Series from the Ministry of Education
- 23 February 2010 - TEO Self Service Demonstration - Auckland Area
- 2 March 2010 - NZAPEP Survey - Relationships
- 4 March 2010 - NZQA Website Updated - March 2010



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Portrayal

TERTIARY EDITION

Portrayal TERTIARY EDITION

Home Tutor Home Enrolment Student Administration Report Centre Sessions
Staff Site Admin Logout

Originated At: Auckland Campus Date Added: 26/11/2009

Student Details

Name:	Ian Edmund Carter	Status:	STUDENT
Address:	Home: 1 Test Street Auckland Auckland 4744	Postal:	Student Number: Student 6
Phone:	094445555	Date of Birth:	26 December 1983
Mobile:	0210004444	Fax:	
Email Address:	ian@test.com	<input type="button" value="Edit"/>	

Actions

P Attendance	E View Enrolments	I Identification
A+ Assessments	D Enrolment Details	D Disability
BAR VARK Questionnaire	\$ Financial Details	DOC Forms
E Exam Results	I International	MAIL Correspondence
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